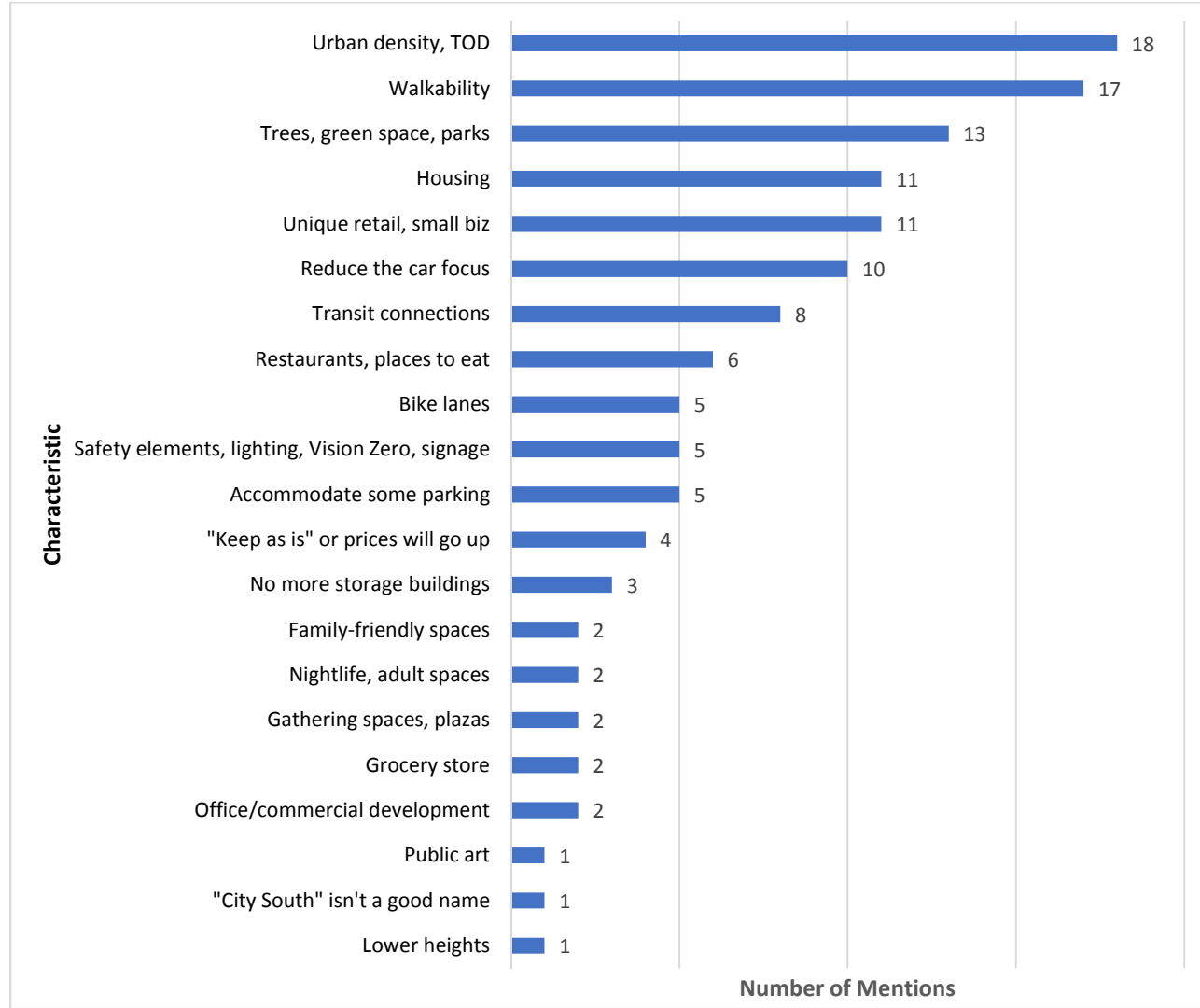


## Framing City South online open house survey results

The questions and results below represent the raw data extracted from the Participate.online open house survey. This data has been summarized throughout the report summary.

**Question 1: What do you want the future of City South to include? As you answer this question, it can be helpful to think about other places or spaces you love and what parts of those places you like most.**

Number of characteristic mentions in the write-in responses:



Write-in answers:

- Something similar to Kent station
- City South needs to have the appeal to get people from out of the area to it. A big store or a group of stores that is family-friendly during the day and early evening to adult-friendly in the evenings.
- "What I want to see for the future of this area is: 1) Separated bike lanes (if you build it, they will ride) 2) Walk-ability (smaller block sizes, pedestrian only streets, safe streets away

from dangerous and polluting vehicles) 3) Attainable housing 4) Public parks 5) Adopt Vision Zero (Pedestrian deaths is easily avoided with the correct infrastructure) Currently this area has many problems. It was originally built for the automobile, and not the people. 1) It is only accessible by car. 2) Block sizes are too large. 3) Roads are too wide. 4) Streets have too many lanes. 5) Car speed a lot. 6) Waste of land-use for parking only. Ultimately these problems hurt the health of the city economically and environmentally. We need to create a city for a higher quality of life for people first, not automobiles. "

- I'd like to see the City South area become more urban and friendlier to pedestrians/non-car users. Right now, the area is an auto-dominated hellhole and is actively hostile for anyone not in a vehicle. Looking at what Richmond, BC has done with their formerly suburban city center would be a good model to follow. They were able to redevelop their mall around the SkyTrain, with lots of dense towers near the station.
- higher density residential, unique local shops and restaurants, absence of acres of parking lots, strip malls and big box stores, trees along streets, common places like small plazas that are not drowned out by traffic noise, noise walls along I-5, (think long-range: many of today's big-box and chain stores, malls will be replaced by internet/mail-order/home delivery fulfillment centers that should not blight downtowns, focus on creating vibrant unique flavor that people want to come to and spend time (and money))
- Definitely more local options for eating and shopping. Something more along the lines of Kent station, Redmond Town Center, and the downtown part of Kirkland: local shops, a variety of restaurants, retail, pleaded to go out and meet with friends. This would also make more people want to live there close to the light rail station.
- More accessible and safer pedestrian and bike paths. More centralized parking with easy access to different retail options. Better traffic flow and control.
- For starters I don't like the name City South - what's wrong with Federal Way South, or South Federal Way, or even Enchanted Parkway? City South is bland, confusing to visitors (what city is it referring to?), and just plain unrepresentative of the area.
- Walkability with shops and home/apartments. Good lighting. Green spaces. Public art installations.
- Typical Sound Transit/City of Federal Way "survey." In terms of survey design, this is a perfect example of begging the question. This has to be the most skewed "survey" that I have encountered. The pictures are misleading and depict images intended to direct respondents to desired conclusions. Keep the downtown at 320th and leave the 348th area to the large format retailers.
- the more density the better, as long as the planning for and delivery of the new land use is supported by better transit service in the area, and not just the train. Metro and Pierce will need funding to increase routes and frequencies in the area in order to support folks living with less cars and using those they have less.
- Urban style retail and commercial. I think this will help Federal Way to grow, but still have a place for neighbors and friends to gather. It will allow residents and kids to have a place to gather and commune . I would not like it to turn into Seattle with the 5-10 story apartment buildings. I think that there are enough apartment complexes fir families. We need bring younger working class and working families to keep Federal Way a hidden gem that is financially stable.

- Please provide a mixed-use district. Federal Way need more housing, particularly multifamily housing, and affordable housing. This area needs to be centered around transit. It also needs a lot more trees, smaller streets, better pedestrian facilities and more pedestrian crossings, and bike lanes. Basically, this area needs to become a real urban neighborhood.
- I want it to be safe, clean, easy access and minimal traffic. Some green spaces too. University Village, Bellevue, Issaquah, Bend(Oregon) all come to mind as vibrant , fun places to visit, shop and eat at.
- More residential development around transit options, parking and bus transit hub to meet friends from Pierce County (NE Tacoma, Fife, Milton, Edgewood, Puyallup)
- A more urban mixed use development is the best use of space, and contributes the most to sustainability. While cars will always be a part of FW, we should be taking steps in the direction to make it easier to live here without the need to own a car.
- This should be a high rise district with tall buildings, limited parking and easy connections to light rail by walking and biking.
- A hybrid between options B & C would be the best manner of redevelopment. Opportunities like light rail only happen once in two or more generations; the last time Federal Way saw this level of infrastructure investment was when I-5 was constructed. Heck, the only reason our city exists is because of Route 99. I suppose that's why the city is such an auto-centric hellscape. Let's take this opportunity to stem the tide and build an urban environment that will ensure Federal Way's relevance and environmental resilience for decades to come.
- Option C! Many people who live in Federal Way are trying to avoid how expensive Seattle is. That said, we can't deny that many jobs are located outside of the immediate vicinity. This means commuting. In order to promote equity in this community, optimizing the amount of dwellings close to accessible, reliable transit (uh, hello Link!) Is crucial. People who can't afford housing in Seattle and Tacoma need to be able to live without cars. As nice as 3 story townhomes would be as a quiet community, this means only the rich and the few would be able to take advantage of the incredible resource that will be our new light rail spine. Also option A is atrocious. Do not try to hurt us that way.
- Keep the big box retailers in the southern part of town and focus the downtown development within the city's proposed downtown on 320th.
- Compact mixed-use.
- Compact , mixed-use district focussed around the light rail station would be so cool to see! I would love to not have to drive everywhere in Federal Way. Getting rid of all the auto-oriented development and focussing on mixed-use and pedestrian oriented will make Federal Way a destination rather than a pass-through
- Having a town center like Kent Station.
- Affordable housing and the ability to move around the area with out a car or at least feel safe and comfortable walking in the area.
- I've lived here all my life....please STOP cutting down all the trees!! Federal Way used to feel living in a wonderful forest!!!! There are ways to build new homes and shops without devastating what makes this part of the world unique. Our city desperately needs personality..walking spaces with shops much like the city of Edmonds. Make a village feel with personality not more city. Build more homes if you have to but make the builders responsible for keeping as many of our older trees as possible! Many cities do that but our mayor and city

planners just keep allowing tearing down and flattening our greatest resource and what makes us unique here living in the Pacific NW.

- No more storage. Brunt commercial and retail for jobs.
- I would like to see the city not get any more developed. And stay the size it is. There is already enough congestion, pollution and crime. Leave the city as green as it is now.
- I'd like to see no more storage units built in that area, which have a massive and ugly footprint. I'd like to see parks, restaurants, parking, coffee shops, etc. It would be nice to have something like Kent Station or University Village where you could play, shop, eat, etc all in one place without having to drive all over. I take transit to Seattle for work so a light rail stop would be way more beneficial than another onramp to I5. I don't want more warehouses in the area at all.
- Community vibe, shopping, food, walking space, similar to Kent Station or the new Point Ruston area.
- D We need parking in whatever plan you choose. Federal Way layout doesn't support our only using public transportation. Plus, we can have lousy weather. Who wants to wait outside for the next train
- I would like to see a south Seattle to become a one place to be able to to get all your needs shopping activities etc. I would like to see a development type that is seen on future Roosevelt station. Eliminate the parking requirements make it walkable
- More affordable transit oriented housing would be great, especially if the area is walkable and transit oriented.
- Anything more interesting than big box stores and chain restaurants. Federal Way is severely lacking in this area. We've lived here 20 years, but tend to drive to Tacoma for more independent dining choices and the neighborhood feel. Plus we need to clean up the areas where the undesirables tend to loiter around businesses. That also affects where people want to shop and dine. I hope we make these changes, it'd be nice to be proud to say where I live than slightly embarrassed, because of Federal Ways' reputation of big box stores, strip malls, chain restaurants and too many apartment complexes. It's a naturally beautiful area, near the water with nice parks and affordable homes, we need to showcase that! Thanks ðŸ™,
- this is all fine and dandy, but you completely overlook all the existing single family homes that make up Federal Way and NE Tacoma. You want very little parking at the transit center - there are many of us who drive to the transit center because we are too far away from the feeder buses. And, even if I was closer, I wouldn't use one. As it is, it currently takes me over 90 minutes to get to work via the 577 and 40, and over 2 hours to get home via the 40 and 577 or 578. The 40 and 577 or 578 don't ever synch up with each other, therefore the long commute. I am 62 years old, and not about to ride a bike, or walk up hills to find other buses. In your utopia, everything is fine and dandy, but you leave out a huge population....
- Parks restraints shopping recreation trees. No more storage units or apartments. We have enough of that in this city. Especially no warehouses. We don't need to look like Kent Fife or Sumner.
- I envision the City South as the starting point for the City to become more urban and dense in its residential atmosphere. Being in the center of freeway access and the main arterial to go through residential areas is a huge, positive impact for this area. I want it to include an urban mixed use area; where there are places to shop and eat, more of the main stream businesses to bring in all walks of life to the area, to be able to have a legitimate walkable area, to live and

shop within walking distance, but access to the freeway if I need to. I think of Bellevue or the Landing in Renton as good examples.

- A lot of people who live near this stress use their cars. Public transportation is not available. ( I would have to walk 2 miles to nearest bus tour ( Pierce county bus) and it would take me into Federal way, not the south end. Need good streets, parking and retail shops and restaurants worth going to. Too much truck traffic there right now.
- Compact use or suburban districts with apartments and condos that millenials can rent/buy.
- Wide sidewalks, green spaces/trees/landscaping, unique shops (no more big box and automotive stores. And storage), medium density housing (not crammed full of apartments, roads that can truly support the growth.
- I like the idea of mixed use upscale residential apartments and retail. I think we need an area with some non chain/ unique coffee shops and restaurants. Places to hang, eat, drink, work. All walkable!
- Parks, living wage jobs
- The areas around our light rail stations should be dense walkable urban districts (up to a half mile from the station). At a minimum the buildings ought to be at least 7-8 stories tall, but within 1/4 mile of the stations heights ought to be allowed up to 400 feet.
- Turn City South into a transit-oriented neighbourhood based off of the successes of Capitol Hill in Seattle. Build up 5-7 storeys, create pedestrian sized blocks, add bike lanes and increased pedestrian space, add street trees, require shops on the first floor of buildings, reduce the width and speed of arterial streets so people walking don't have a barrier to accessing other areas of City South, add bus-only lanes to speed up transit between City South and Downtown Federal Way, and add parks!
- Eliminate all the property not being used and turn it into park areas and not for homeless encampments. Also stop building Section 8 apartment complexes
- I like the idea of a mixed use residential option as a frame. I would assume there would still be access by car to retail such as Costco and home depot. Having a frame of housing accessible on foot, car and bicycle would make this a vibrant community hub. The big question is how to get investors to build this in Federal Way when all that is being build here is low income housing that saps out resources. We need to figure out a way to discourage LIHTC housing options because I believe the program is being abused for maximum profit at our community's expense. We need less family housing and more housing for a younger community that may be attending UW Federal Way.
- I think there is to many apartments for sure. School are full now. Traffic is bad. and we need urban style design for shopping . Limited residential above and should be senior living above shops. Many don't drive and it would be easier for them to shop. Prices for housing WAY to high here . Let's get a grip and put a cap on the rental market. 3 bedroom should not be higher than 1000. Per month 2 bed 800.00 then 1 bedroom goes for 600. People will not pay for high brand shopping stores if everything is to high..

**Question 2: What do you like or find useful about the City South area today? Check all that apply\* and provide other ideas as you like:**

Characteristic	Percent	Count
A convenient area for shopping trips and errands	67.20%	41
Easy to park	44.30%	27
Easy to get around by car	41.00%	25
An important transit hub to connect to other areas	32.80%	20
Accessible to recreation, walking trails, natural areas and parks	29.50%	18
Home to a mix of jobs	27.90%	17
A convenient area for health care visits and doctor appointments	23.00%	14
Good for walking	14.80%	9
Other - Write In	32.80%	20

*\* A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- Big box stores, gym, therapists and restaurants all within easy reach
- Availability of big box retailers such as Costco, Lowe's, and Home Depot.
- its full of home improvement stores which are NOT transit friendly and never will be. buying large items and getting on bus and train wont happen
- It's none of these things. It's an awful, dangerous, exclusionary eyesore right now.
- Some of the stores
- This area has no good qualities now.
- Not much is useful
- Lowe's, Costco, and Home Depot
- Affordable apartments, large enough for families
- During off peak hours the traffic is manageable. But during more peak times I avoid the going into any business are if I can.
- The area is way too congested and I avoid it as much as I can except for the trip to Costco
- Streets are walkable
- need more industry and white collar jobs so we wouldn't need to have obnoxious commutes.
- I'll go to restaurants there, but typically I spend more time around 320th.
- Peaceful, not choked with density like the current city core
- Stop developing the natural areas to make them un-natural. There are enough areas for people to walk around in while they are looking at their phones and not paying attention to where they are. It just cuts down on the areas that those of us that like nature can go to see any.
- the jobs will never happen. Federal Way has and always will be the dumping ground for King County and Seattle
- Be able to walk to several stores without having to cross major roads
- No more zoning for multiple dwelling buildings. As it just adds to more problems.
- Look at the schools, they are a mess as well. Quit dumping shit on us.....

**Question 3: In the future, I want to be able to \_\_\_\_\_ in this area. Check all that apply\* and provide other ideas as you like:**

Characteristic	Percent	Count
Eat at a variety of restaurants	75.40%	52
Support small, local businesses	69.60%	48
Walk from place to place more easily and comfortably	59.40%	41
Socialize and gather	59.40%	41
Have better transit connections to and from the light rail station and surrounding area	58.00%	40
Park once and then walk to destinations	56.50%	39
Have a unique atmosphere and activities from Downtown Federal Way	47.80%	33
Have more local street connections to improve traffic circulation	44.90%	31
Enjoy community activities and amenities	42.00%	29
Work/do business	39.10%	27
Better connect to nearby recreation and natural areas	39.10%	27
Live near the future light rail station	34.80%	24
See more buildings continue to fill in the area	31.90%	22
Bike to and from the light rail station and surrounding area more easily	30.40%	21
Attend classes	20.30%	14
Other - Write In	24.60%	16

*\* A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- Parking at stores is easy, but I would like more parking space for public transportation (parking for transit center/soon to be link needs to be increased significantly)
- Support large format businesses
- This should be a high rise area with tall buildings.
- Get rid of parking
- Greater density to help solve the housing crisis
- I would like to see the number of new buildings be limited. So we don't end up like every other city that has tried to grow to the point where residents don't want to get out and deal with the congestion.
- Im getting older. Friends are getting new hops and knees. Want easy access for handicapped
- your dream will create problems
- We need to build more studio and one bedroom apartments near light rail that are available as affordable housing for low and medium income residents.
- See this area become more like Federal Way's Capitol Hill -- more mixed-use residential development with a pedestrian/transit focus and nighttime activities
- No more round about ..

- Residential neighborhoods will be of no use to the long time residents as it will be a hassle to drive and find parking. And that is one of the reasons that I avoid such places when I go some where now.
- we will continue to be the dumping ground for the foreseeable future
- More community events but safe to go to
- Not feel like I am in down town Seattle trying to get around and end up wishing that I wasn't there and was home already.
- too low income

**Question 4: How often do you visit the City South area?**

Number of visits	Percent	Count
Daily	39.10%	27
Once a week	27.50%	19
Every other week	13.00%	9
Once a month	11.60%	8
I never visit this part of Federal Way	5.80%	4
Less than once a month	2.90%	2
<b>Totals</b>		<b>69</b>

**Question 5: How interested are you in using expanded transit options (e.g. bus, light rail) for your trips when the future light rail station opens?**

Level of interest	Percent	Count
Very interested	56.50%	39
Somewhat interested	29.00%	20
Not interested	14.50%	10
<b>Totals</b>		<b>69</b>

**Question 6: If you plan to use the future light rail station in City South, how would you like to access it, including the nearby station area? Check all that apply\*:**

Access mode	Percent	Count
Drive and park	69.20%	45
Walk	43.10%	28
Take a bus or other transit	40.00%	26
Bike	30.80%	20
Other - Write In	4.60%	3

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- Inner city light rail or trolley



- So far it seems the transit system is highly underused as it is not what most of the people are willing to use.
- by the estimates given, the commute time on light rail will be longer than the current 577/578

**Question 7: Which example do you think makes getting to and around the station area easy, safe and enjoyable?**

Development type	Percent	Count
A - Suburban-style retail and commercial area	15.9%	11
B - Mixed-use residential neighborhood	18.8%	13
C - Compact mixed-use district	39.1%	27
D - Urban-style retail and commercial center	26.0%	18
<b>Totals</b>		<b>69</b>

**Question 8: Which example do you think creates the best atmosphere, has the best activity options, and fits in with the character you want for City South in the future?**

Development Type	Percent	Count
A - Suburban-style retail and commercial area	13.2%	9
B - Mixed-use residential neighborhood	14.7%	10
C - Compact mixed-use district	41.1%	28
D - Urban-style retail and commercial center	30.8%	21
<b>Totals</b>		<b>68</b>

*NOTE: 68 of the 69 survey respondents answered this question.*

**Question 9: Now that you've reviewed the images and understand the kinds of uses that might be possible near the station, which of these strategies do you prefer? Check all that apply\*:**

Strategy	Percent	Count
Adding more shopping, dining, and entertainment activities	72.50%	50
Improving connections to transit, including walking and biking	63.80%	44
Adding housing, recreation, gathering and community spaces	62.30%	43
Adding more services, businesses and employment opportunities	58.00%	40
Keeping the area near the station more or less as it is today	18.80%	13

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

Demographic Questions:

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**Question 10: Approximately how far from the light rail station area do you live?**

Distance	Percent	Count
Within 1 mile or less	7.20%	5
1 to 3 miles	31.90%	22
3 to 5 miles	20.30%	14
More than 5 miles	34.80%	24
I'd prefer not to say	5.80%	4
<b>Totals</b>		<b>69</b>

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**Question 11: Are you: \_\_\_\_\_? Check all that apply\*:**

Status	Percent	Count
Working or looking for work	86.80%	59
Going to school	10.30%	7
Retired	11.80%	8
Caring for others	5.90%	4

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

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**Question 12: What mode of transportation do you use for the trips you make most often? Check all that apply\*:**

Mode of transportation	Percent	Count
Personal vehicle	81.20%	56
Bus	31.90%	22
Sound Transit Link light rail	23.20%	16
Bike, walk or scooter	20.30%	14
Souder train	10.10%	7
Other - Write In	4.30%	2
Carpool or vanpool	1.40%	1

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- Personal vehicle is the fastest option. If I wanted to wait for buses and make transfers I would have moved to a larger city that already had as much congestion as Federal Way is heading towards.
- personal vehicle to the Fed Way transit center

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**Question 13: How did you hear about this open house? Check all that apply\*:**

Source	Percent	Count
Social media	42.40%	28
Email	24.20%	16

News or blog	18.20%	12
Other - Write In	12.10%	8
Neighbor	3.00%	2
I'd prefer not to say	1.50%	1
<b>Totals</b>		<b>67</b>

*\*Only 67 of the 69 survey takers responded to this question. Survey takers could select more than one answer to this question.*

**Write-in answers:**

- Flyer
- What open house???
- City of Federal Way website
- Facebook
- Boss forwarded it
- Google suggested it
- Facebook
- Work

**Question 14: What ethnic or racial group do you consider yourself a part of or feel closest to? Check all that apply\*:**

<b>Ethnicity</b>	<b>Percent</b>	<b>Count</b>
Caucasian/White	75.80%	50
Asian/Pacific Islander	12.10%	8
Hispanic/Latinx	7.60%	5
I'd prefer not to say	7.60%	5
African American/Black	4.50%	3
Other - Write In	1.50%	1

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- US citizen.

**Question 15: What languages are spoken in your home? Check all that apply\*:**

<b>Language</b>	<b>Percent</b>	<b>Count</b>
English	95.50%	64
Spanish	10.40%	7
I'd prefer not to say	4.50%	3
Korean	3.00%	2
Other - Write In	3.00%	2
Russian	1.50%	1
Chinese	1.50%	1

*\*A total of 69 people took this survey. Survey takers could select more than one answer for this question.*

**Write-in answers:**

- Tagalog
- German

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**Question 16: What gender do you identify with?**

Gender	Percent	Count
Female	49.30%	33
Male	47.80%	32
I'd prefer not to say	3.00%	2
<b>Totals</b>		<b>67</b>

*NOTE: 67 of the 69 survey respondents answered this question.*

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**Question 17: What is your current age?**

Age range	Percent	Count
35-44	22.40%	15
55-34	19.40%	13
45-54	16.40%	11
55-64	14.90%	10
19-24	11.90%	8
65-74	7.50%	5
I'd prefer not to say	4.50%	3
18 or younger	3.00%	2
<b>Totals</b>		<b>67</b>

*NOTE: 67 of the 69 survey respondents answered this question.*

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**Question 18: Would accommodations in any of the following areas make future engagement opportunities easier or more comfortable for you? Check all that apply\* and describe your needs:**

Accommodation	Percent	Count
None	79.20%	42
Mobility	17.00%	9
Vision	9.40%	5
Hearing	3.80%	2
Cognitive	1.90%	1
Other - Write In	1.90%	1
<b>Totals</b>		<b>60</b>

*\* 60 of the 69 survey takers responded to this question. Survey takers could select more than one answer to this question.*

**Write-in answers:**

- Safety

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**Question 19: What is your household income?**

<b>Household income</b>	<b>Percent</b>	<b>Count</b>
More than \$120,000	29.20%	19
\$60,001-\$90,000	21.50%	14
I'd prefer not to say	16.90%	11
\$90,001-\$120,000	15.40%	10
\$30,001-\$60,000	13.80%	9
Under \$30,000	3.10%	2
	<b>Totals</b>	<b>65</b>

*NOTE: 65 of the 69 survey takers responded to this question.*