



WASTE MANAGEMENT

701 2nd Street NW
Auburn, WA 98001

January 31, 2019

Mr. EJ Walsh
P.E. Public Works Director
City of Federal Way
City Hall
33325 8th Avenue South
Federal Way, WA 98003-6325

*** sent via email only ***

RE: Request for detailed information regarding 'open market' accounts

Dear Mr. Walsh,

Thank you for your letter dated January 17, 2019, sent to Mary Evans requesting information on 'open market' accounts.

The commercial customer information provided, through our monthly and annual reporting, reflects our entire Federal Way customer base serviced under the existing contract. The current contract includes unlimited recycling services for multifamily complexes and up to two 96-gallon recycling carts for commercial customers. Anything beyond that service level is deemed open market with 'Fee Cap' rate limits as defined in the contract.

Although there is no reporting obligation for open market recycling accounts, we have voluntarily included those customer and container counts in our regular monthly and annual reporting. The City already has complete customer information to facilitate its RFP process.

Your inquiry, however, prompted an internal re-review of our 2018 data. We discovered a reporting omission of approximately 2,600 tons of nonrecyclable construction and demolition (C&D) tonnage. These were roll-off loads transloaded at our Auburn facility (RNW). This tonnage was mistakenly recorded in our ENSPIRE reporting system as 'open market' recyclable C&D. These tons should have been classified as nonrecyclable C&D, and reported as solid waste, as they were disposed properly at Columbia Ridge Landfill. (King County does not accept this material through the regional waste system.)

We have corrected the ENSPIRE reporting database. Our 2018 annual report reflects the amended data. For your reference, we have attached the list of customers with nonrecyclable C&D roll-off loads, including account numbers, 2018 tonnage by customer and number of loads (please see the Excel file included with this email).

Thank you for your continued partnership in making our ENSPIRE reporting tool an effective and efficient customer platform. You can reach me by email (lmoser@wm.com) or phone (253-804-5730) if you have questions.

Sincerely,



Laura Moser
Public Sector Manager

Attachment: as above

cc: Jim Ferrell, Mayor, City of Federal Way
Mark Orthmann, Deputy City Attorney, City of Federal Way
Rob Van Orsow, Solid Waste & Recycling Coordinator, City of Federal Way

Mary Evans, WM Area Director Public Sector Solutions
Marc Davis, WM South Sound District Manager
Mindy Rostami, WM Senior Manager, Strategic Contracting & Municipal Legal Affairs