

PAEC TICKETING SYSTEM RFP 2021
WEDNESDAY 7/28/2021

1) Regarding Section V: Terms & Conditions; Paragraph E.

- a) Is the City open to signing the vendor's Agreement, or is there the opportunity to negotiate some of the City's contract terms? (Especially around terms related to Termination, Liability and Indemnity?)
 - (1) This City will require our template to be used, but does allow for negotiation of terms after the bid has been awarded and the official contracting process begins.
- b) Are we bound to the terms and the conditions of the City's Agreement by nature of submitting this bid?
 - (1) Bidders are bound to the terms listed with the RFP
- c) May I receive a copy of the contract for review purposes?
 - (1) A draft contract has been uploaded to the City's bid listing
 - (a) <https://www.cityoffederalway.com/bids/performing-arts-and-event-center-ticketing-system>

2) Regarding Section VI: Scope of Services, Paragraph E.

- a) Is this a list of hardware that the City currently owns? Or hardware requirements to be supplied by Vendor?
 - (1) The City currently owns the following hardware: 4 computers/monitors for ticketing office, 2 BOCA printers, 4 handheld scanners
 - (2) The city would be open to receiving information regarding handheld scanners and/or self-scanning ticket kiosks.
- b) Does the City prefer a pricing model that includes hardware that may increase the overall ticketing fees?
 - (1) If there is a cost associated with hardware, please list it separately from the pricing model for ticketing fees
- c) Does the City prefer a pricing model that does not include hardware (sold separately) as a way to lower overall ticketing fees?
 - (1) If there is a cost associated with hardware, please list it separately from the pricing model for ticketing fees